

LANGDON HILLS MEDICAL CENTRE

MINUTES OF PATIENT PARTICIPATION GROUP

25TH NOVEMBER 2011

Present:	Dr. B. Salako	David Thompson
	Marguerite Cutting	Diane Osborn
	David Coleman	Pamela Coleman
	Geoffrey Parker	Elizabeth Parker
	Christine Dawson	Joyce Beecham
	Julie Coker	Trevor Taylor
	Stanley Shaw	

Dr. Salako welcomed everyone to our second meeting and introduced two new members to the group.

As promised David Thompson produced a flow chart and explained the proposed dynamics.

David Coleman raised concerns over the amount of work for GP's and that it maybe at the cost of patients. David Thompson explained that GP's would be expected to spread their time not at the expense of the patients.

Stanley Shaw raised the question of when a new Government came into power would they change things. David Thompson replied that protocols would be in place by then which would not be able to be changed.

Julie Coker asked if all GP's are as dedicated as Dr. Salako as she had heard from friends that not all GP's are willing to comply. David Thompson explained that if GP's do not comply then other private companies would take them over and that is not something they would want.

Joyce Beecham expressed that it needs hospitals to be on board. David Thompson said he was not sure if hospital consultants would comply and this could mean that hospitals maybe taken over by the private sector.

Elizabeth Parker asked if patients will still have a choice of hospitals and David Thompson said there would be a lot more choice.

David Coleman made the point that feedback from patients is very difficult to obtain and that we need constructive feedback and not just people wanting to moan.

Diane Osborn stated that the Practice plan to email questionnaires regarding the Surgery to patients to obtain ideas on how to improve our services to them.

Julie Coker brought to attention the lack of young people attending PPG. It was agreed to discuss at the next meeting ways on how to get other patients involved.

It was suggested that maybe someone could attend a local playgroup etc. to initiate involvement from younger patients in the community including young mothers.

David Thompson informed the group that the SEMC website will be available from January and that cards would be given to patients to access the website where there is information and questionnaires.

Julie Coker kindly agreed to take on the role of Chairperson for future meetings.

Meeting finished 3.00 p.m.

Date of next meeting 27/1/2011 at 1.00 p.m.