

LANGDON HILLS MEDICAL CENTRE

PATIENT PARTICIPATION GROUP MEETING

27TH JULY 2012

Present:	Julie Coker	Joy Beecham
	Pam Coleman	David Coleman
	Elizabeth Parker	Geoffrey Parker
	Lesley Street	Tim Young
	Trevor Taylor	Barbara Allen
	Dr. B. Salako	Marguerite Cutting
	Diane Osborn	Lorraine Lockwood
	Adam Cronin	

J.C. welcomed Barbara Allen to the meeting as a new member.

First item on the agenda was an update on Local Commissioning from Lorraine Lockwood, Commissioning Manager. J.C. welcomed her and A.C. to the meeting.

The group discussed their concerns with L.L. and she said she would always be available for them to contact her. She asked for volunteers to sit on MSK network to redesign the Pathway into South West Essex. B.A. very kindly volunteered and gave L.L. her email address for further contact.

Second item on the agenda was the proposed content for the informative slides to be displayed on the television in the waiting area. T.T. showed the headed slides on the projector and members discussed possible content. It was agreed for T.T. is to have a meeting with D.O. and M.C. on Wednesday 8th August 2012 to collate the relevant information onto the slides.

Due to the discussion with L.L. overrunning the third item on the agenda has been postponed until the next meeting.

Fourth item on the agenda was Any Other Business and J.C. asked for volunteers to attend the SEMC meetings in the future. T.Y. very kindly volunteered and the group agreed.

B.A. asked for input from the rest of the group regarding her complaint in connection with referrals to Fortis. She read aloud her letter to the group and members gave their opinion on possible rights of reply. B.A. said she would keep them informed.

J.C. closed the meeting at approximately 3.00 p.m.

Proposed date of next meeting Friday 21st September 2012.