

LANGDON HILLS MEDICAL CENTRE

MINUTES OF PATIENT PARTICIPATION GROUP MEETING

17TH APRIL 2015

Present:	Dr B Salako	Julie Coker
	Lesley Street	Tim Young
	Trevor Taylor	Geoffrey Parker
	Elizabeth Parker	Joy Beecham
	Christine Dawson	Denise Birkett
	Diane Osborn	

J.C. opened the meeting by welcoming all the members and informing that she had written on behalf of the group objecting to the new housing development at Dunton Garden Suburb.

She explained that local Doctors Surgeries already have over and above the national average of patients to doctor ratio and the building of 4,000 to 6,000 more homes would not only put a huge strain on these surgeries and Basildon hospital but also local roads. To date she has not received a reply.

J.C. has also written a letter supporting our Surgery's application to have a lift installed, enabling patients to access the rooms at the top of the Surgery which at present can only be reached by a considerable number of stairs. These rooms can then be used for Health Workers etc. to see patients to avoid the need to travel to Basildon or Orsett Hospitals.

J.C. has had a request from a female patient who would be interested in joining the PPG and D.O. said to invite her to our next meeting.

T.Y. updated the group on meetings he has attended recently as follows:

"The continuing emphasis at events organised by the BBCCG is the integration of Health and Social services as the way forward to provide the best care for patients, at the same time coping with the increased demand on NHS resources and the need to use these resources in the most efficient/cost effective way. Examples of this are:

The Care Co-ordination and Frailty Workshop 18th February (Care Co-ordination Model)

The Integrated Health and Social Care Event 19th March

These events gave service users an opportunity to discuss what they see the role of care co-ordinators should be and to put forward their views on how best to support people who are frail, to remain well and independent for as long as possible.

I was therefore concerned when informed at the last SEMC PEG meeting that the staffing of the virtual ward was to be reduced to 2 x band 7 nurses and 1 Health Care assistant, a reduction on previous planning. This virtual ward is intended to be the mechanism for identifying and supporting those frail patients who might otherwise be likely to be admitted to hospital.

It is for this reason that I have asked David Thomson to request that the operation of the Payment By Results (PBR) system be put on the agenda at the next PCRG meeting. As I assume this is an example of how money is to be redirected from hospital budgets to BBCCG funds to help in the integration of Health and Social care I am interested to learn if this is actually happening and what other funding is allocated to enable this integration to take place.

It has also been noted how other patient groups are finding it very difficult to get a satisfactory answer on the planning/provision of GP services when housing developments are planned. It appears that this provision is the responsibility of Essex County Council and NHS England. At our last PEG meeting there was the feeling that the local councils are not being proactive enough in ensuring that GP provision is monitored and any shortfall acted on."

It was agreed that David Thomson or someone involved with the Virtual Ward should be invited to our next meeting. Also Tam Fibresima, Care Co-Ordinator with the Surgery, should also be invited.

T.Y. asked the group if any members are having trouble with Electronic Prescriptions. J.B. replied that she has encountered a few problems. T.Y. said he will bring the matter up at his next meeting and the group should email him with any concerns.

The group had previously expressed their desire to participate in the Patient Participation Awareness Week to be held in June 2015. J.C. said she would contact D.O. in the next couple of weeks to discuss what the group can do to participate.

T.T. asked if the paintings in the Waiting room were still being rotated on a regular basis by the Basildon Art Gallery. D.O. replied that the paintings had been taken away recently by the Gallery and T.T. said he would look into why and if they can be replaced.

J.C. closed the meeting. Next meeting 26th June 2015.